



NM Waste Customers,

As we head into the holiday season, we would like to take a few moments and reach out to you with information to make your trash service one less thing for you to worry about over the upcoming holidays.

- **Holiday Schedule:** There will be no change in your service schedule for Christmas Day and New Years Day. All customers will have the same service day as usual this year.
- **Inclement Weather:** We will make every attempt possible to service your cart/container on days when we get inclement weather. If we are unable to get to your location due to muddy, snow-pack and/or icy roads, please leave your cart out. We may be able attempt to service it the next day, if possible. If we are not able to service your cart/container that week we will be by your location on your next scheduled pick-up day.
- **Cart Service Times:** Please note, the driver will not be at your location at the same time every week due to unforeseen circumstances that are out of our control (i.e. flat tire, truck issues, route changes, inclement weather). Please set your cart out the night before your regular service day. Our routes start early, this will ensure that your cart is out when the driver goes by and your cart is serviced on your pick-up day.
- **Cart Spacing:** Please make sure that there is at least 4 feet of clearance all the way around your cart(s) on your service day.
- **Cart Placement:** Please make sure the lid to your cart closes & the opening of the lid is facing the road. We cannot dump a cart that is not facing the road as it causes damage to the cart.
- **Prohibited Items:** **We CAN NOT accept ashes, HOT or COLD, in any of our carts/containers.** This will cause a fire in the truck and will put the safety of our drivers and the surrounding community at risk. Please dispose of your ashes in another way.
- **Extra Trash:** Please contact the City of Moriarty before your regular scheduled service date to make necessary arrangements to order an additional trash cart or to schedule an extra pick up for an additional charge. Without prior notification or arrangements, our drivers will not dispose of the extra trash.

As always, we appreciate your business! And send you the warmest wishes for a very happy holiday season!

NM Waste Services Family



